

THEME I: TIMELY AND EFFICIENT TRANSITIONS

EFFICIENT

Number of ED visits for modified list of ambulatory care-sensitive conditions* per 100 long-term care residents.

Last Year's Performance (LY)

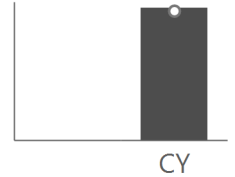
Current Year's Performance (CY)

↓ Lower is better

○ Target

7.7

7.5



2021/22

Target

2022/23

Target

CY

EFFICIENT

The proportion of residents with a progressive, life-limiting illness, that are identified to benefit from palliative care, who subsequently have their palliative care needs assessed using a comprehensive and holistic assessment.

Last Year's Performance (LY)

Current Year's Performance (CY)

○ Target

100.0

100.0



2021/22

Target

2022/23

Target

CY

THEME II: SERVICE EXCELLENCE

PATIENT-CENTRED

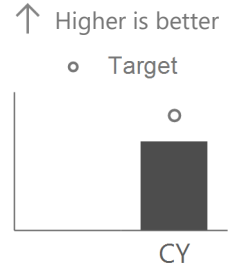
Percentage of residents responding positively to: "What number would you use to rate how well the staff listen to you?"

Last Year's Performance (LY)

2021/22 Target

Current Year's Performance (CY)

76.9 **100.0**
2022/23 Target



PATIENT-CENTRED

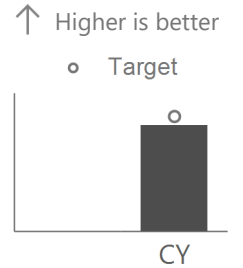
Percentage of residents who responded positively to the statement: "I can express my opinion without fear of consequences".

Last Year's Performance (LY)

2021/22 Target

Current Year's Performance (CY)

92.3 **100.0**
2022/23 Target



THEME III: SAFE AND EFFECTIVE CARE

SAFE

Percentage of LTC residents without psychosis who were given antipsychotic medication in the 7 days preceding their resident assessment

Last Year's Performance (LY)

2021/22 Target

Current Year's Performance (CY)

18.1

2022/23

18.0

Target

↓ Lower is better

○ Target



EFFECTIVE

Percentage of long-term care home residents who developed a stage 2 to 4 pressure ulcer or had a pressure ulcer that worsened to a stage 2, 3 or 4

Last Year's Performance (LY)

2021/22 Target

Current Year's Performance (CY)

3.1

2022/23

3.0

Target

○ Target



EFFECTIVE

Percentage of residents who fell during the 30 days preceding their resident assessment

Last Year's Performance (LY)

2021/22 Target

Current Year's Performance (CY)

4.7

2022/23

4.5

Target

○ Target

